

MEETING DATE/TYPE: VOTING MEETING 2-25-20

DEPARTMENT: Information Technology

AGENDA ITEM: Approval of City Contract No. 2020-164 with CentralSquare Technologies in an Amount not to Exceed \$132,759.50 for TriTech Inform CAD and Mobile Software Support and Maintenance using Monterrey County, California, Contract No. A-13000 Pricing.

FUNDING SOURCE: General Fund (Cost Recovered)

Approved By: Michael Lamar, City Manager

Item Summary

This item is for yearly budgeted software support and maintenance for CentralSquare Inform Computer Aided Dispatch (CAD) and mobile public safety software.

This software is used at Prescott Regional Communications Center (PRCC) by the following agencies:

- Central Arizona Fire and Medical Authority (CAFMA)
- Groom Creek Fire District
- Prescott Fire Department
- Prescott Police Department
- Prescott Valley Police Department
- Walker Fire District
- Yavapai College Police Department
- Yavapai Prescott Indian Tribe Police Services

Background

This software has been in production use at PRCC since February of 2017 and this item is for the annual renewal of support and maintenance services for that software.

IT infrastructure never sleeps and unlike most line of business software applications the software used at PRCC is relied upon on a 24x7 basis by not only staff at PRCC but also staff at the PRCC partner agencies which encompasses nearly all of western Yavapai County at this time.

The level of support from CentralSquare for CAD and mobile software reflects that level

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of importance and that will always be reflected in the software maintenance and support costs compared to software that might be sufficient at an 8x5 type support level.

Financial Impact

PRCC will be dividing up the cost for this item amongst the partner agencies at PRCC. Each agency will be billed for their respective portion of this item under the terms of the current PRCC intergovernmental agreement (IGA).

In broad terms this works out to something like the following:

- City of Prescott agency share – approximately 45% of the total cost
- Non-City of Prescott agency share – approximately 55% of the total cost

Recommended Action: **MOVE** to approve City Contract No. 2020-164.